

Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2015/675

Appeal against the Order dated 05.11.2014 passed by the CGRF–
TPDDL in CG.No.6103/08/14/RHN.

In the matter of:

Shri Suresh Gupta - Appellant

Versus

M/s Tata Power Delhi Distribution Ltd. - Respondent

Present:-

Appellant: Shri Suresh Gutpa was present in person.

Respondent: Shri Vivek, Sr. Manager (Legal), Shri Vipin Dwivedi (ZRDMO) attended on behalf of the TPDDL.

Date of Hearing : 04.02.2015

Date of Order : 06.02.2015

ORDER NO. OMBUDSMAN/2015/675

This is an appeal filed by Shri Suresh Gupta, R/o D-14/105, Sector - 8, Rohini, Delhi – 110085, against the Consumer Grievance Redressal Forum – Tata Power Delhi Distribution Limited (CGRF – TPDDL) order dated 05.11.2014 in which his request for shifting of broken pole was rejected on the ground that the DISCOM has already approached the Sub


Divisional Magistrate (SDM) for removal of encroachment/extension of balcony where the matter is under adjudication.

Hearing was held on 04.02.2015 and both the parties were heard. The complainant informed that one pole has been shifted in December, 2014, but an old, broken, pole remains outside his building.

Since, the DISCOM has already filed a petition before the court of the SDM regarding encroachment by complainant on their network, to which the broken pole appears to be connected, the complainant will have to go before the SDM and present his sanctioned plan which, he claims, allows him to extend his balcony etc., the cause of the complaint before the SDM. That hearing will provide the final outcome on the complainant's contention.

The order of the CGRF is upheld and the appeal is, therefore, dismissed and the case closed.


(PRADEEP SINGH)
Ombudsman


February, 2015